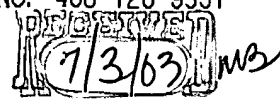


**Official**



*#12*

Attorney Docket No.: 03932.P007

Patent

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application for:

Julian Sinai, et al.

Serial No.: 09/412,050

Filing Date: October 4, 1999

For: TOOL FOR GRAPHICALLY DEFINING  
DIALOG FLOWS AND FOR  
ESTABLISHING OPERATIONAL  
LINKS BETWEEN SPEECH  
APPLICATIONS AND HYPERMEDIA  
CONTENT IN AN INTERACTIVE  
VOICE RESPONSE ENVIRONMENT

Examiner: Knepper, David D.

Group Art Unit: 2654

Confirmation No.: 9159

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Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

|                                                                                                                 |                        |
|-----------------------------------------------------------------------------------------------------------------|------------------------|
| <u>Certificate of Transmission</u>                                                                              |                        |
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| <i>Julio Arango</i>                                                                                             | (Signature)            |
| 7/3/03                                                                                                          | (Date)                 |

RESPONSE TO INTERVIEW SUMMARY

Sir:

The following remarks are in response to the Interview Summary mailed on June 19, 2003, and are further to the Response to Final Office Action filed on June 17, 2003. The Interview Summary mischaracterizes Applicants' position, thereby necessitating this response.

The Interview Summary erroneously states, "There seems to be agreement that the prior art teaches graphical design tools for creating speech dialogs that have links to the Internet." Applicants do not agree with such a position, nor have they indicated such agreement at any time.

Further, despite what the examiner's comments seem to imply, Applicants thus far have not expressed any position regarding whether the cited references disclose or

suggest hypermedia or web pages, since Applicants do not consider that specific issue to be relevant to the patentability of the present invention. The patentability of the present invention does not depend upon the difference between a Web page and the Internet, or whether hypermedia or Web pages would be obvious based on the cited art.

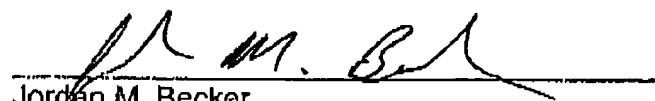
Based on the Interview Summary, the examiner apparently continues not to recognize the substantial difference between generally linking a computer system to the Internet (as disclosed in the cited art), versus specifically linking a component defining a spoken dialog interaction with an element on the Internet (e.g., a web page). The present invention, as claimed, relates to the latter form of linking, of which there is no suggestion in the cited references, individually or in combination. There is particularly no disclosure or suggestion of a tool for creating such links.

Applicants draw the examiner's attention to the Response to Final Office Action filed on June 17, 2003, and respectfully request reconsideration of the present application in view of said Response and the above comments.

If any additional fee is required, please charge Deposit Account No. 02-2666.

Respectfully submitted,  
BLAKELY, SOKOLOFF, TAYLOR & ZAFMAN LLP

Date: 7/3/03

  
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